

On-Call Line Information

Phone: 608-240-8555 Mon-Fri: 6 AM–9 PM Sat, Sun & Holidays: 7 AM–9 PM	Call-In Process: 1. Call the On-Call Line 2. Complete Time Off Request (TOR)	Call: • If unable to report for scheduled shifts • To report on-the-job injuries after hours • Unable to clock in/out in MITC
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Care Solutions

Name	Position	Phone	Email	Topics Supported
Renata Miggins	Care Coordinator	608-240-8534	migginsr@clanet.org	Picking Up Hours, Schedule Changes All Scheduling & Call-In Related Questions: scheduling@clanet.org
Melissa Olson	Care Coordinator	608-240-8538	olsonm@clanet.org	
Melissa Romero	Care Solutions Manager	608-240-8548	romerom@clanet.org	Train & Supervisor Personal Care Workers, Supervise Client Personal Care & Supportive Home Care, Coordinate & Implement Client Care Plans, Answer Questions Regarding Specific Client Cares
Ian Hutchinson	RN Supervisor	608-240-8549	hutchinsoni@clanet.org	
Rey Bernal	RN Supervisor	608-240-8545	bernalr@clanet.org	
Madison Weckerly	RN Supervisor	608-240-8550	weckerlym@clanet.org	
Jared Oronyi	RN Supervisor	608-240-8552	oronyij@clanet.org	
Jordyn Molz	RN Supervisor	608-240-8544	molzj@clanet.org	
Pang Sua Thao	RN Supervisor	608-240-8543	thaop@clanet.org	
Kiana Hartman	RN Supervisor	608-240-8551	hartmank@clanet.org	
Dana Ryan	RN Supervisor	608-240-8553	ryand@clanet.org	
Patti Becker	Director of Program Operations	608-240-8503	beckerp@clanet.org	Oversees Program Operations Department

Payroll

Name	Position	Phone	Email	Topics Supported
Kelli Krcma	Payroll Manager	608-240-8521	krcmak@clanet.org	Wage Verifications, Direct Deposit, Check Deductions, W-2s, W-4s
Cathy Putnam	Director of Finance & Facilities	608-240-8517	putnamc@clanet.org	Oversee Finance & Facilities Department

Human Resources

Name	Position	Phone	Email	Topics Supported
Heather Braun	Human Resources Specialist	608-240-8529	braunh@clanet.org	Training, Office Recruitment, Internships
Jackie Pongratz	Human Resources Supervisor	608-240-8532	pongratzj@clanet.org	Employee Relations, Address/Name Changes, Employment Verifications, Reference Checks
Kelly Helinski	Recruiter	608-240-8528	helinskik@clanet.org	Caregiver Recruitment
David Bailey	Director of Administration	608-240-8525	baileyd@clanet.org	Staff Support, Complaints/Concerns, Unemployment, Resignations, Arrest & Conviction Reporting